

FOI2020/00205 – Universal Credit Claimants and rent arrears

		2015-16	2016-17	2017-18	2018-19
1.	How many council tenants (including those in council-run emergency/temporary accommodation if applicable) were in arrears on their rent?	909	788	1199	555
2.	What was the total sum owed in arrears?	£309,295.51	£281,862.22	£236,389.33	£213,011.01
3.	How many of those tenants were Universal Credit claimants?	N/A	N/A	N/A	No data recorded
4.	What was the total THEY owed?				

5. How does the council plan to cover the current shortfall in rent owed in arrears?

The Council has a very good Rent Recovery procedure and a very committed and well-motivated team. Targets are set and monitored through team performance measures. From December 2018 we have been using Rent Sense which has helped us to work more efficiently.

6. When was Universal Credit rolled out in your authority's area?

24th October 2018