

Disabled Facilities Grants (DFGs): Answer Sheet					
	Local authority name	Guildford Borough Council			
	Council name				
	Client type covered in this survey (adults only / children and adults)	Children and adults			
1	In each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19 - how many applications did the council receive for a Disabled Facilities Grant (DFG)?	2015/16 220	2016/17 147	2017/18 183	2018/19 166
NB Note - Jan 2020: the term 'applications' refers to completed DFG applications (that are valid for consideration for approval or denial). Q7 refers to enquiries					
2	For applications received in each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19: from the date of receipt of the completed application, how many applications obtained a decision from the council (i.e. approval or denial) within six months?	2015/16 79	2016/17 109	2017/18 57	2018/19 98
NB Note - Jan 2020: Q2 follows on from Q1 (how many of the above applications were processed within six months). So Q2 answers cannot be higher than Q1. Q2 and Q3 start time is from the point of a completed application. Q7 and Q8 below ask the					
3	For DFG applications received on or after 1 April 2015: from the date of receipt of a completed application, what was the longest an applicant had to wait for a decision from the council?	Answer in months 6		Reasons given	
4	For DFG applications received in each of	2015/16	2016/17	2017/18	2018/19

	the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19: how many applications were successful and proceeded to have works carried out? (Not including those applications withdrawn before works commenced)	40	70	57	66	
5	Looking at these DFG applications that were successful and not withdrawn (received in financial years 2015/16, 2016/17, 2017/18 and 2018/19): how many from each year resulted in the completion of works detailed in the grant, and payment of the grant, within 12 months of approval?	2015/16	2016/17	2017/18	2018/19	
		40	70	57	64	NB note - Jan 2020: Please submit a figure to date for applications received in 2018/19. It is acknowledged that not all applications need to have payment and works complete - those received after Jan 2019 may remain in
6	For DFG applications received on or after 1 April 2015: from the date of approval, what was the longest an applicant had to wait for completion of works detailed in the grant and payment of the grant?	Answer in months		Reasons given		
						This is in the applicants hands once the grant is approved. We would expect works to be completed within 12 months
7	For applications received in each of the following financial years - 2015/16, 2016/17, 2017/18 and 2018/19: from the date of enquiry, how many applications obtained a decision from the council (i.e. approval or denial) within six months?	2015/16	2016/17	2017/18	2018/19	
8	For applications received on or after 1 April 2015: from the date of enquiry, what was the longest an applicant had to wait for a decision from the council?	Answer in months		Reasons given		
		6				