

1. How many pest control call-outs to residential properties did you carry out for the following pests in 2017, 2018, 2019?

We are unable to provide the data in calendar years, I have provided the data in financial years, this is because we contract out the service, our contractor undertook the following number of visits during the time period specified below:

	2016/2017	2017/2018	2018/2019
Rats	2428	2404	2771
Mice	621	621	605
Bees, Wasps and Hornets	513	168	353
Ants	3	2	1
Cockroaches	14	6	6
Bedbugs	26	22	14
Fleas	18	17	4
Other	Moths - 5	Moths – 1 Squirrels - 2	Carpet Beetles – 3 Cluster Flies - 3
We don't offer these services			
We refer them to a third party	Yes	Yes	Yes

2. How many of the pest infestations were located in the following areas?

Data Not recorded

	2017	2018	2019
Kitchen			
Bathroom			
Bedroom			
Garden/outside space			
Living room			
Other			